

Meals On Wheels

Mobile App User Guide App Updates - July 2020



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When you click "Download", you will be redirected to the App store/Google Play store to update the app.

When you first log into the app, you will be prompted to update the app. This is required and you will not be able to use the app until it has been updated to the most current version.





Once updated, click open to launch the new version of the app.

Once logged into the app, if you have not yet signed the COVID-19 Waiver, you will see a pop up to sign it. You will not be able to continue in the app until you have signed the waiver. When you click "Sign the waiver" you will be redirected to the Volunteer Portal to sign in and sign the waiver.



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Waiver of Liability Relating to Coronavirus/COVID-19

The novel coronavirus, COVID-19, has been declared a worldwide pandemic by the World Health Organization. COVID-19 is reported to be extremely contagious. The state of medical knowledge is evolving, but the virus is believed to spread from person-to-person contact and/or by contact with contaminated surfaces and objects, and in the air. People reportedly can be infected and show no symptoms and, therefore, spread the disease. The factors affecting spread, contraction and treatment are still being researched, and there is no known cure or vaccine for COVID-19 at this time. <u>Evidence has shown that COVID-19 can cause serious and potentially lifethreatening illness and even death.</u>

By signing this agreement, I acknowledge the contagious nature of COVID-19 and voluntarily assume the risk I, and, if applicable, my minor children, may be exposed to or infected by COVID-19 by volunteering to deliver meals for The Visiting Nurse Association of Texas (VNA) and its VNA Meals on Wheels program, and that such exposure or infection may result in personal injury, illness, permanent disability, and death. I understand that the risk of becoming exposed to or

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The waiver will be presented to you and you will have to read it through and scroll down to the end to click "I accept"





After you've clicked "I Accept", you will see a confirmation window. Click "Close" and then click "Done" in the top left corner and you will be back in the mobile app.

Once back in the mobile app, you will be greeted with COVID-19 screening questions. These will appear in the mobile app every time you have an inperson delivery. These screening questions must be completed before you can deliver your meals.

Volunteer Screening In the last 14 days, have you experienced upset stomach or diarrhea? Yes. No In the last 14 days, have you experienced muscle pain? Yes No in the last 14 days, have you experienced headaches? Yes No in the last 14 days, have you tested positive for COVID-19? Yes No Please take your temperature (or it may be taken by our staff). Is it above 100 (under age 65) or 99.5 (65 and older)? View No Submit 11:20 🛕 🗖 🗖 🙆 🔹 © ▼⊿ 🛯 98% No Upcoming Deliveries Suspended We're sorry, but we've had to temporarily suspend all of your in-person deliveries. We will now remove you from any of your assigned in-person delivery routes for today and the next 2 weeks. If you have any questions or concerns, please use the Help (?) button in the top right corner to contact the VNA Meals on Wheels Volunteer Team. ок See your route schedule, track your deliveries, and much more. Go to Volunteer Portal

Your donation matters.

After all the questions have been answered, click "Submit".

If you answer "Yes" to any of the questions, we will have to remove you from your in-person delivery for the day and any in-person deliveries you are scheduled for in the next 14 days.