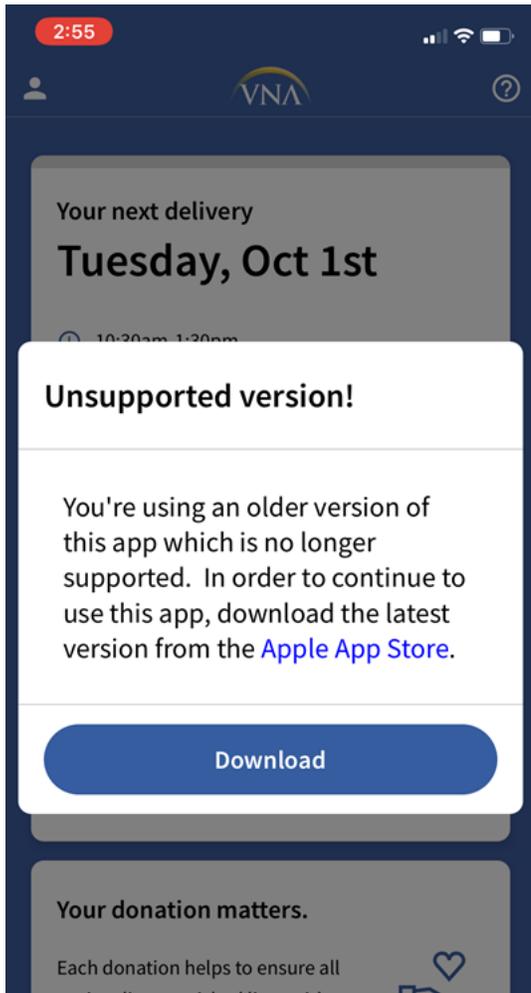




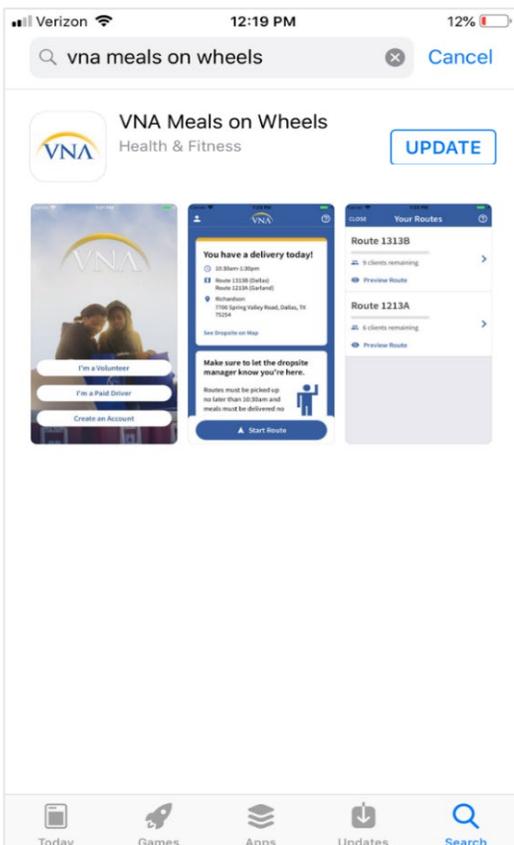
Meals On Wheels

Mobile App User Guide

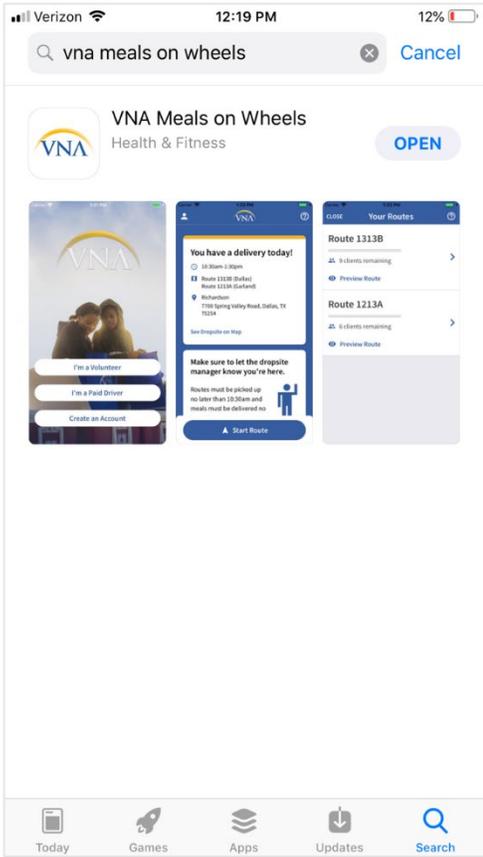
App Updates - July 2020



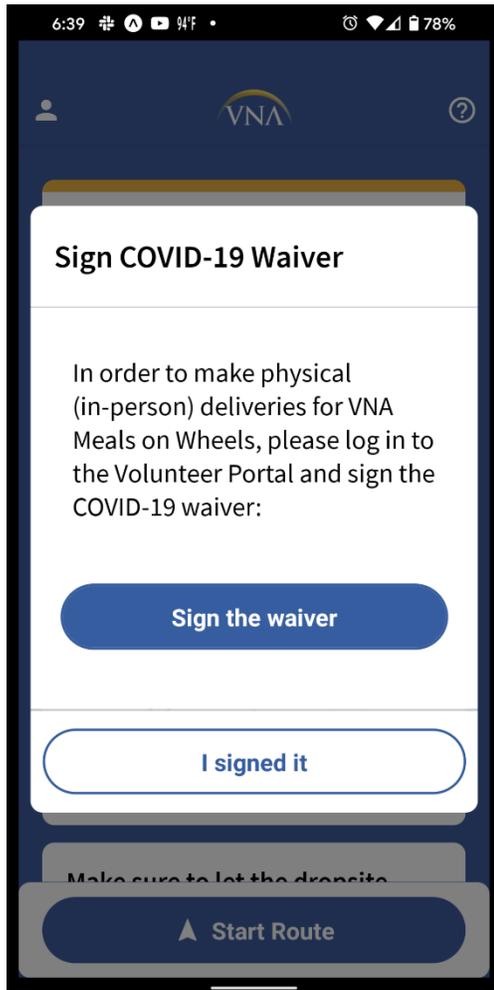
When you first log into the app, you will be prompted to update the app. This is required and you will not be able to use the app until it has been updated to the most current version.



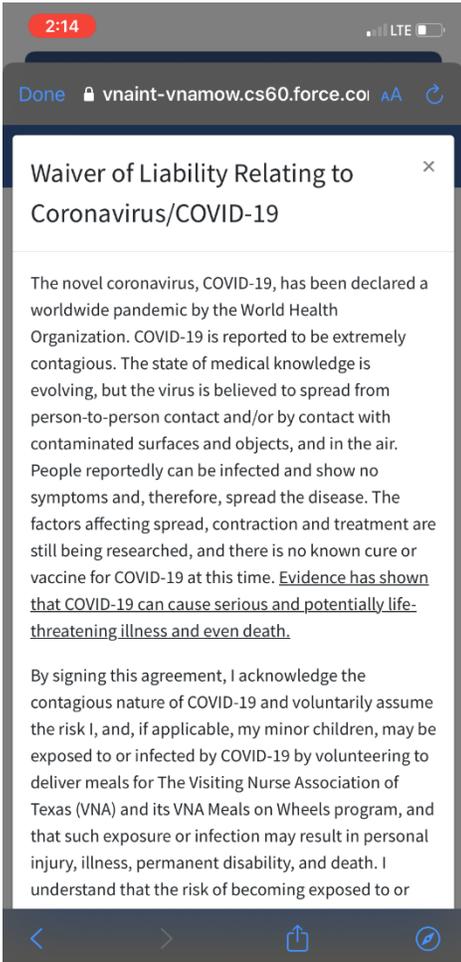
When you click "Download", you will be redirected to the App store/Google Play store to update the app.



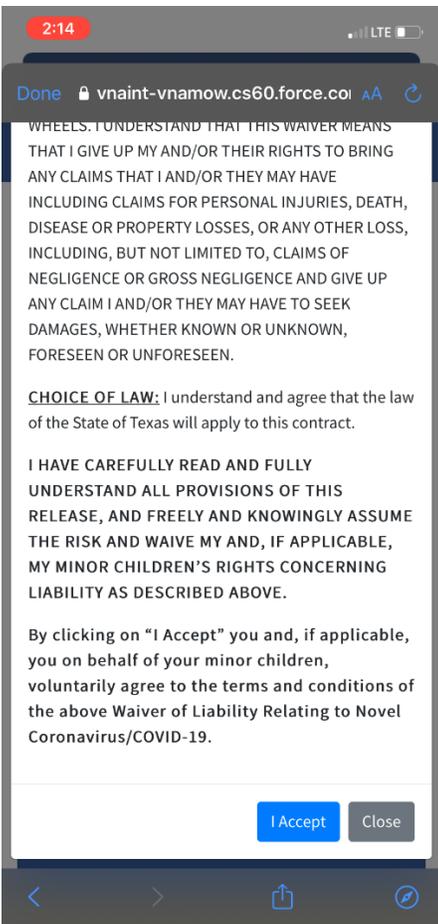
Once updated, click open to launch the new version of the app.

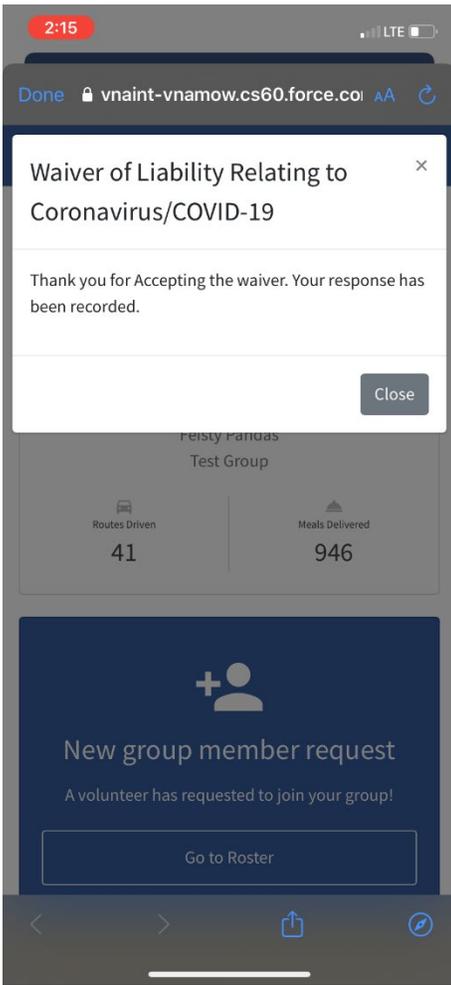


Once logged into the app, if you have not yet signed the COVID-19 Waiver, you will see a pop up to sign it. You will not be able to continue in the app until you have signed the waiver. When you click "Sign the waiver" you will be redirected to the Volunteer Portal to sign in and sign the waiver.

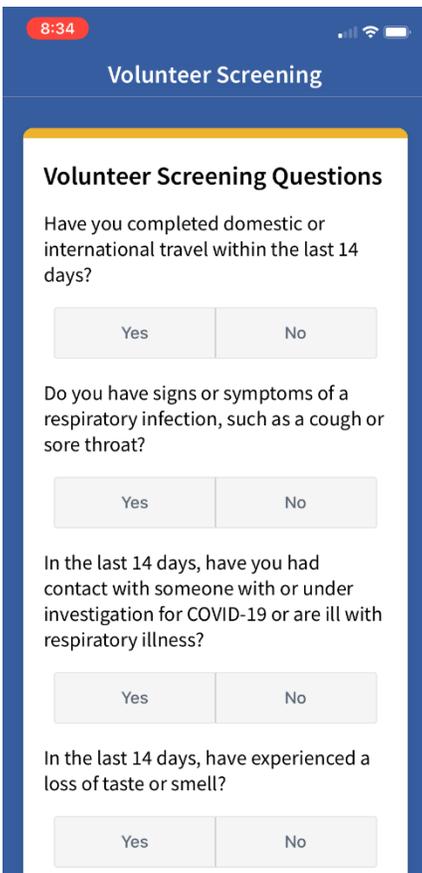


The waiver will be presented to you and you will have to read it through and scroll down to the end to click “I accept”





After you've clicked "I Accept", you will see a confirmation window. Click "Close" and then click "Done" in the top left corner and you will be back in the mobile app.



Once back in the mobile app, you will be greeted with COVID-19 screening questions. These will appear in the mobile app every time you have an in-person delivery. These screening questions must be completed before you can deliver your meals.

Volunteer Screening

In the last 14 days, have you experienced upset stomach or diarrhea?

Yes No

In the last 14 days, have you experienced muscle pain?

Yes No

In the last 14 days, have you experienced headaches?

Yes No

In the last 14 days, have you tested positive for COVID-19?

Yes No

Please take your temperature (or it may be taken by our staff). Is it above 100 (under age 65) or 99.5 (65 and older)?

Yes No

Submit

After all the questions have been answered, click “Submit”.

11:20 98%

VNA

No Upcoming Deliveries

Suspended

We're sorry, but we've had to temporarily suspend all of your in-person deliveries. We will now remove you from any of your assigned in-person delivery routes for today and the next 2 weeks.

If you have any questions or concerns, please use the Help (?) button in the top right corner to contact the VNA Meals on Wheels Volunteer Team.

OK

See your route schedule, track your deliveries, and much more.

Go to Volunteer Portal

Your donation matters.

If you answer “Yes” to any of the questions, we will have to remove you from your in-person delivery for the day and any in-person deliveries you are scheduled for in the next 14 days.