



# **Celebrating 85 years of Helping North Texans Age with Dignity**

#### **VNA Hospice Care Provides**

- Interdisciplinary team approach
  - Hospice Physician to oversee patient care
  - RN Case Manager
  - Social Worker
  - Chaplain
  - Hospice Aide
  - Bereavement Coordinator
  - Volunteer(s)
- Medical equipment and supplies
- Medications related to terminal illness
- 24-hour access to skilled nursing assistance
- Bereavement counseling for up to 13 months as well as yearly memorial services

### **Patient Eligibility**

Patient has a terminal diagnosis and a prognosis of approximately six months or less if the disease follows its normal course.

### Levels of Care Available

As the first hospice in Texas, VNA provides the highest quality care for patients at the end of life in addition to support for their families. Four levels of care are available, depending on the patient's needs:

- Home Hospice
  - The most traditional form of hospice care
  - Staff come to the home to assist in care and support of patient and family
  - Allows patient to remain in the comfort of their own home\*
- Continuous Care
  - Provided if a patient experiences uncontrolled symptoms (pain, labored breathing, etc.)
  - Nurses stay in the home until the symptoms are controlled
  - Need for continuous care is evaluated daily

#### In-patient Care

- Short stay in hospital or skilled nursing facility to control symptoms
- Must meet specific criteria in order to qualify
- Respite Care
  - Arranged when patient's primary caregiver requires relief from caregiving pressures, fatigue, or family vacation, holiday
  - Patient can be transitioned from home into a skilled nursing facility for up to five days

\*"Home" is anywhere the patient calls home including a facility, assisted living facility, etc.

Sarah Harris, Director of Hospice Marketing (214) 535-2615 | vnatexas.org harriss@vnatexas.org **To make a referral:** Phone (214) 689-2355 Fax (877) 992-4062



Serving Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hunt, Kaufman, Rockwall, Tarrant, Van Zandt, Wise Counties and parts of Johnson and Navarro Counties.

## **Texas' First & Most Experienced Hospice Provider**

Established in 1934, VNA is a nonprofit organization that helps our elderly neighbors and loved ones maintain their independence by providing the services that allow them to age where they are happiest and most comfortable – at home. Caring, listening and responding to our patients' quality of life and comfort issues is what we have done for more than 85 years.

### **INSURANCE ACCEPTED**

Medicare Medicaid Managed Medicare Managed Medicaid

Aetna Baylor Scott & White Insurance Blue Cross and Blue Shield Call for other insurances









